



# How To Register Your SmartHub Account (Web)

**Step 1:** Visit [www.smarthubapp.com](http://www.smarthubapp.com) and from the SmartHub login screen, click on "Sign up to access our Self Service site".

Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

Login

[Can't access your account?](#)

**New User?** [Sign up to access our Self Service site.](#)

Version: 10.4.2

**Step 2:** Enter the following information:

- Your account number (found on your bill)
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click Submit

**New User Registration**

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Submit Cancel

**Step 3:** Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click Submit

**New User Registration**

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Please answer the following about the account that you are trying to register in order to protect you against identity theft. Last 4 Digits Of SSN Or Federal Tax ID (For Businesses):

Mailing ZIP Code:

Please select a Secret Hint Question to answer. We may ask you to answer this, if you forget your login credentials.

Security Question 1: In what city were you born?

I'm not a robot

I accept the [Terms and Conditions](#)

Submit Cancel

**NOTE:** Security questions may vary from provider to provider.

**Step 4:** If successful, you'll get a notification like this.

## Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

**Step 5:** Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is: **XXXXXXXXXX**

**Step 6:** Back on the login page, enter email and temporary password and click login.

Enter e-mail address & password to login

E-Mail Address

Password

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**Step 7:** The first time you login, you'll be asked to change your password.

**Please change your password**

E-Mail Address

New Password

[Password Strength:](#)

4-character minimum; 10-character maximum

Confirm Password

Submit Cancel

**Step 8:** Congratulations! You are now logged into SmartHub.

Log Out | Home | Help | [Pay Now](#) | [Request An Account](#)

Home | My Services | Billing & Payments | My Profile | My Usage | Notifications | Contact Us | Have a Question? Get Help

**Quick Links**

- Pay My Bill
- Manage My Registered Accounts
- Add New Service
- Edit My Services
- View Billing History
- View Usage
- Report An Issue/Inquiry
- Edit TV Everywhere
- Get Help
- Company News
- Directory Listing

**Communication / Alerts**

**Fiber Upgrades Coming Soon!**  
We will be upgrading our network over the next several months, which will allow us to expand our service offerings. Visit our website to learn more!

**Cable TV - 1 Month Free!**  
Receive a free month of TV service when you sign a 1 year contract. Call us today at 1-800-999-6472 for details!

**Account Overview** [Pay all outstanding balances >](#)

Account	Next Due	Amount	Total Due
XXXXXXXXXX	Upon Receipt	\$81.83	\$81.83

[Make Payment >](#) [See Less >](#)

**Accounts**

Account	Next Due	Amount
XXXXXXXXXX	Upon Receipt	\$81.83

[View Bill >](#) [Bill Invoicing >](#) [Pay Account >](#)

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